



## Product Return Form

We hope that you are completely satisfied with item(s) you have purchased, but if not please return the item(s) using the form delivered with your goods or use this form.

All returned goods must be in a new and unused condition with all labels attached. Any faulty returns must be in a clean and dry condition.

Items can be returned within 30 days of receipt, or 100 days if you are an Explore More member. Not already a member? Join for free today by visiting [snowandrock.com/exploremore](http://snowandrock.com/exploremore)

### Details

Customer No:..... Name:.....

Order No:..... Email:.....

Product Code	Colour	Size	Qty.	Faulty	Comments

If you wish to exchange an item, please place a new order for the item you require. We are not able to offer an exchange through the return process.

You can return your item(s) to us using one of the following options

- **Any of our stores nationwide**  
snowandrock.com/stores
- **Collect+**  
Visit [collectplus.co.uk/snowandrock](http://collectplus.co.uk/snowandrock) to download and print your Collect+ label. Please note there will be a cost for returning
- **By post using the address label below**  
We recommend using a tracked & insured service
- **International**  
Please see website for details  
We recommend using a tracked & insured service

For more information on how to return products to us, visit [snowandrock.com/returns](http://snowandrock.com/returns)

Please cut out and use this return label below

**Snow+Rock Returns**  
**PO Box 75**  
**Malmesbury**  
**SN16 9WQ**  
**United Kingdom**